

RIAS PHASE II

KNOWN ISSUES

Listed below are known issues with the new General Ledger and Financial Reporting solution along with a workaround solution wherever feasible. We want to assure you that we will work with Oracle on a resolution for these issues as quickly as possible.

Additional information will be posted as it becomes available. Please check back frequently.

Issue 5

On the RIAS Gateway, the analyze buttons for the Key Performance Indicators, (Daily Activity, Daily Budget Activity, Grants/Contracts ending in 90 days, Open Encumbrances and Fund Sources in Deficit) are not functioning.

Workaround – This issue is actively being addressed.

Issue 6

The first time you login to the RIAS Gateway and select one of the customize buttons; it brings you to the Internet Procurement home page instead of a customization screen.

Workaround – Use the Back button on your Browser to bring you back to the RIAS Gateway and then select customize again.

Issue 8

Periodically when a journal is submitted, in the first line of the Notifications Action History, instead of indicating JOBSCH (job schedule) in the From column, an incorrect name will appear. Please note the correct Preparer and Approver are being recorded in the General Ledger and the Notification.

Workaround – This is a known bug reported by another client with Oracle and is being addressed by them.

Issue 9

The Key Performance Indicator (KPI) reports, Daily Activity Actuals and Daily Activity Budgets on the RIAS Gateway, periodically appear blank when there has been activity the day before.

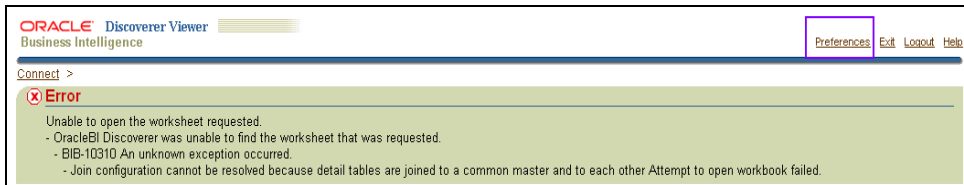
Workaround – While the issue is being addressed, if you believe there should be data displayed under these KPIs, try running the FD Daily Activity Report for Actuals and Budgets in Discoverer to obtain the information.

If you experience other issues that are not documented here, please contact the Accounting Help Desk at 732-445-2100 so any new issues can be communicated and addressed.

RESOLVED ISSUES

Issue 1

Some reports have the Enable Fan trap detection checked which results in this error



Resolved

Issue 2

It is possible that some reports may not display a subtotal.

Resolved

Issue 3

When you log in to the RIAS Gateway and go to the Financial Dashboard, the Daily Activity Budget Report is currently available but not displaying data. The Funds Sources in Deficit Report is displaying zero dollars.

Resolved

Issue 4

When you are running a report and use the "ALL" parameter it is possible that some dollar amounts may be missing.

Resolved

Issue 7

The Action box with in Discoverer Viewer for some users may not display the "Save As" or "Save" functions. This is only an issue if you make a change to a standard report and want to save it as your own.

Resolved